

Useful self-service features¹

It's easy to track your spending, update your address and contact information and set a savings goal within the Firefighters Mutual Bank Mobile Banking App².

CONTENTS

pg 2
pg 4
pg 6



Make sure you have your Member Number and your Internet Banking Access Code, then simply download the app to get started.





Staying up to date

UPDATE YOUR DETAILS

1

From the home screen, tap on the three horizontal lines in the top-left corner. The **main menu** will appear.



Tap **My details**.

2



Select Address details or Contact details to update your phone, mobile

3

Before you can update any details you will need to complete the security verification.

or email address.



4 Choose the mobile number you want to receive the security verification code.



Staying up to date

UPDATE YOUR DETAILS - CONT'D

5 Tap Continue.



Select Address details, Phone details or Email address details.	
Input your updated details.	Address 12 Kent Street
	Suburb Sydney
Note: you can't update a mobile number where it's the number used for additiona authentication.	Same as postal address No



Know where your money is going

TRACK YOUR SPENDING

From the home 1

screen, tap on the three horizontal lines in the top-left corner. The main menu will appear.



Select Settings 2 & security > My settings.



Scroll down until you see How I spend.

3



Switch the How I 4 **spend** button to **On** by tapping it.



Know where your money is going

6

TRACK YOUR SPENDING – CONT'D

5 You can now view your Top spend this month by swiping your finger left on the home screen.



For more detailed information on your spending, Tap **View**.



Setting goals

SET A SAVINGS GOAL

1

Swipe left on the home screen until you see **Set up Savings goal.**



2 Next, tap Set up.



3 Under **Details**, enter a description of what you're saving for and the dollar

amount.



4 Choose a savings account to link your goal to, then tap Save.



Setting goals

SET A SAVINGS GOAL - CONT'D

5 A graph will appear to track the progress you make towards your goal.



Your savings goal will also appear on the **Welcome screen**. You can edit it at any time and there is a quick button to add funds.

When you add funds, this is the same as transferring funds between accounts.



6

Note: You can only have one savings goal at a time.

Important information: 1. The phones screens shown are for illustration purposes. There may be slight colour, wording or display variances between Android and iOS and the version you are viewing on. 2. You should consider whether this service is appropriate for you before acquiring it. For additional information please refer to our Security Guide for electronic transactions and the Mobile App Terms of Use. Internet connection is needed to access the Mobile App. Normal mobile data charges apply. We test mobile banking to ensure compatibility with the majority of popular devices, but cannot guarantee compatibility with all devices and operating systems. Firefighters Mutual Bank is a division of Teachers Mutual Bank Limited ABN 30 087 650 459 AFSL/Australian Credit Licence 238981. DB02110-FMB-0822-Features