

# Tele transfer within Australia

Tele transfers are a real time gross settlement (RTGS) payments and are for urgent transfers. Your account will be debited prior to the payment being sent. It typically takes 1-2 business days for us to process this form and for the funds to arrive at the recipient's financial institution depending on their internal processes. A fee may apply for this request. Please refer to the fees and charges brochure for information on fees that may apply.

**Please complete all sections.**

## What are your personal details?

Title	<input type="checkbox"/> Mr <input type="checkbox"/> Mrs <input type="checkbox"/> Ms <input type="checkbox"/> Miss Other		Member no.	
First names			Surname	
Street no. & name				
Suburb		State	Postcode	
Postal address (if different from above)				
Suburb		State	Postcode	
Home phone		Work phone	Mobile phone	
Email			Date of birth	
Account to debit (S1 or S2)			<input type="checkbox"/> S1 Everyday Direct account <input type="checkbox"/> S2 Bill Paying account	
Sub account (if applicable eg. s1.1 = 1)				

## Recipient details

Account name	Bank
BSB	Account number
Amount \$	Payment/Reference Message (if applicable)
Full name of beneficiaries	
Your relationship to beneficiary	
Beneficiary address	
Purpose of the payment	

## Please sign below in black pen only

### Important Information

- ▶ Tele transfers are irreversible. Once the transfer is made, the funds cannot be recalled.
- ▶ You must ensure that you have provided us with the correct account details for the beneficiary. The Bank does not check that the beneficiary name matches with the account details you have provided. As funds transferred via Tele Transfer cannot be recalled, the Bank will not be able to assist with the recovery of funds from an unintended recipient.
- ▶ You should be aware of the possibility of frauds, including investment scams. You should be satisfied that the beneficiary is acting legitimately, particularly if you have not dealt with them previously.
- ▶ You may be asked to provide evidence for the purpose of the payment.
- ▶ We will contact you over the phone before the payment is sent. Your request will not be processed until we have spoken to you.

Please tick the boxes to confirm that:

- ☐ you have confirmed the BSB and account number with the beneficiary;
- ☐ you are satisfied that the beneficiary is acting in good faith;
- ☐ the details you have provided in this form are true and correct.

Signature of account holder

Date

Office use only

Member no	
Operator no	
Date actioned	
Sig verified by	

## Returning this form



request@tmbl.com.au